

PRESS RELEASE

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NORTH KINGSTOWN, RI SIGNS FIVE YEAR CONTRACT WITH HAWKEYE GOVERNMENT SOLUTIONS

AFTER SEVERAL YEARS EXPLORING AND TRYING VARIOUS PERMITTING SOLUTIONS; THE TOWN OF NORTH KINGSTOWN, RHODE ISLAND SELECTED TO WORK WITH THE PUBLIC PRIVATE COLLABORATION OF THE TOWN OF WESTFORD AND HAWKEYE GOVERNMENT SOLUTIONS KNOWN AS FBGOV.US.

AFTER REVIEWING THE FBGOV SOFTWARE DEVELOPED BY THE TOWN OF WESTFORD AND MARKETED BY HAWKEYE, INFORMATION TECHNOLOGY DIRECTOR, JASON ALBUQUERQUE DESCRIBED THE SOLUTION AS ELEGANT AND HIGHLY FUNCTIONAL. THE TOWN SERVED AS A BETA SITE AND WAS IMPLEMENTED WITHIN FOUR WEEKS OF PROVIDING HAWKEYE A GREEN LIGHT.

"In the past three years The Town of North Kingstown has used three different software programs for building permit and ordinance complaint tracking. Our program of choice is FBGov pl and, for complaints, FBGov ct. This software program has all the features of a large program while still being simple to use and understand. It is totally user friendly and can be customized by the users. The program administrator does not have to be a programmer to be able to maintain user accounts, e-mail messages, specific inspections and a host of other features. The technical support is fantastic. In most instances a reply or correction is made within 5 to 10 minutes. Inquiries are always acknowledged immediately and programming modifications and adjustments are usually completed within 24 hours. I have worked in municipal government for over thirty-five (35) years, and have found FBGov to be the best permit and complaint tracking software." - Gary T Tedeschi, Building Official / Zoning Enforcement Officer, Town of North Kingstown, RI

THE CONSTITUENTS OF NORTH KINGSTOWN CAN NOW GO ON LINE AND START THE PROCESS FOR A PERMIT AND FILE COMPLAINTS ON THE WEB WITH THE FBGOV COMPLAINT MODULE. NORTH KINGSTOWN IN THE FIVE YEAR AGREEMENT WILL BE SERVING AS A HUB FOR THE COLLABORATION AND WILL BE PROVIDING HOSTING SERVICES AND MARKETING THIS INNOVATIVE SOFTWARE. NORTH KINGSTOWN WILL BE PROVIDING COMMUNITIES WITH VERY COMPETITIVE PRICING IN RHODE ISLAND AND PROMOTE REGIONAL COOPERATION. ALL THE REQUIRED FORMS FOR RHODE ISLAND ARE DIGITIZED AND ARE INCLUDED FOR ANY PROSPECTIVE RHODE ISLAND CUSTOMER AT NO EXTRA FEES.

THE FBGOV COLLABORATION IS EXCITED IN WORKING WITH NORTH KINGSTOWN AND LOOK FORWARD SERVING OTHER COMMUNITIES IN RHODE ISLAND. IF YOU WANT TO KNOW MORE ABOUT FBGOV IN RHODE ISLAND, PLEASE CALL JASON ALBUQUERQUE AT 401-268-1516 OR EMAIL HIM AT JALBUQUERQUE@NORTHKINGSTOWN.ORG